



Security Incident Notice

Executive Underwriting Managers (Pty) Ltd (EUM) identified and contained a cybersecurity incident involving unauthorised access to certain Microsoft 365 email accounts after detecting a phishing attack on 21 September 2026. The investigation confirmed unauthorised access to 17 mailboxes, with evidence of access to email content in four mailboxes.

The affected emails primarily relate to finance, supplier, property, order, invoice and municipal-recovery correspondence and may contain personal information relating to employees, customers, suppliers, contractors and other business contacts. The assessment of affected information and data subjects remains ongoing.

The incident was contained within the Microsoft 365 email environment. At this stage, no evidence has been identified of access to SharePoint or OneDrive data, compromise of on premises systems, data destruction or encryption, fraudulent payment instructions, or financial loss arising from the incident.

EUM took immediate containment and remediation measures upon becoming aware of the incident and has notified the Information Regulator in accordance with the Protection of Personal Information Act, 2013 (POPIA). Persons identified as being affected will be notified directly where required.

For further information, please contact the Information Officer at jroodt@twkagri.com



Directors: G S Grobler | A Geel (Waarnemende/Acting Besturende Direkteur/Managing Director en/
and Finansiële Direkteur/Financial Director)

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